



Public Accessibility Register 2026

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 - Mobility impairment
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This register is available
at <https://www.chateaudurivau.com>

Contact

Château et Jardins du Rivau
9 rue du Château - 37120 Lémeré - FRANCE

Introduction

Accessibility Policy

Visiting a château with a disability is no easy feat. Indeed, historic heritage and disability do not always go hand in hand, and it is sometimes very difficult for historic monuments open to the public to cater properly for people with disabilities.

At Le Rivau, accessibility is our priority. Le Château du Rivau regularly welcomes visitors with disabilities (of all kinds). We are committed to welcoming all visitors in the best possible conditions, whilst respecting the constraints associated with its status as a Historic Monument.

Almost all of the gardens, the outbuildings including the restaurant La Table des Fées, the stables and the wine press are easily accessible to people with reduced mobility. However, accessing the château itself can be challenging for these visitors, though not impossible. Only two rooms on the ground floor are open to the public. It is therefore necessary to book an appointment so that we can welcome you in the most comfortable circumstances.

As a listed historic monument, the château is exempt from accessibility regulations in order to preserve the building's architectural integrity. Any modifications are carried out with due regard for this exceptional heritage. Consequently, the Jardin Secret restaurant, situated in the château's main courtyard, and the hotel on the first floor of the Renaissance Stables are not accessible to wheelchair users.

Our reception staff receive regular training in welcoming visitors with disabilities to ensure you can explore our site in the best possible conditions.

Since February 2017, the Rivau Gardens have held the 'Tourisme et Handicap' accreditation for all four types of disability.

Type of establishment : Public access venue, Category 4 (Castle and Salle Toison d'Or) and Category 5 (Stables)

Activities : Tourist attraction (tours of the medieval castle, the remarkable gardens and contemporary art exhibitions), events, catering, venue hire for private events (weddings) or business events (seminars)

Date of construction : 13th, 15th, 16th and 17th centuries

Listing : Listed as a Historic Monument since 1918 and 1999

Our offers

At the Château and Gardens of Le Rivau, there is a wide range of tourist attractions :

- Self-guided or guided tours allow visitors to explore the site in full :
 - 15 fairy-tale gardens, designated '*Jardin Remarquable*', with information provided via tilted display panels. Works of art that visitors can touch are displayed throughout the gardens (a giant watering can, giant boots, etc.).
 - 6 rooms in the medieval château (listed as a Historic Monument) showcasing a collection of contemporary artworks and traditional furniture. Access to 2 rooms on the ground floor of the château is available to visitors with reduced mobility upon request on arrival or by booking (by email or telephone).
 - the wine press, which is accessible and on one level, featuring an exhibition on the history of the estate.
 - the royal stables (listed as a Historic Monument), which are accessible and on one level, offering a visual and audio tour across two rooms to relive Le Rivau's rich equestrian past.
-

Our offers

- Long-standing annual events (Easter egg hunts, the Rose Festival, equestrian tournaments, the Pumpkin Festival, Halloween at Le Rivau).
- A family-friendly restaurant, *La Table des Fées*, situated opposite the ticket office/shop, serving fresh, delicious local cuisine.
- A tea room at *La Table des Fées* offering hot and cold drinks, cakes and ice cream.
- A gourmet restaurant, *Jardin Secret*, situated in the château's main courtyard, serving creative and refined cuisine enhanced by edible flowers from the garden.
- A shop at the entrance to the site, which also houses the ticket office, offering a full range of souvenirs, gourmet products, publications, cards and stationery, garden-themed items, textiles and children's games.

PRICES

Visitors with disabilities (on presentation of proof): €7 (reduced rate for carers accompanying visitors with disabilities : €11.50).

Free for minors (under 18) with a disability.

Groups of adults with disabilities : €5 per person.

Free admission for professional carers.



Accessibility for People with Physical Disabilities

The site is partially accessible to people with reduced mobility. Due to the topography (elevation, stairs, cobbled or sloping paths), some areas may not be accessible.

Accessibility to the exterior - the car park

The car park is situated 150 meters from the entrance to the Château du Rivau's reception and ticket office. Two spaces are reserved for people with reduced mobility and are indicated by dedicated signage.

Access to the ticket office and shop entrance

From the car park, access is via an unpaved path. Wheelchair access is available via a secondary entrance signposted from the disabled parking spaces ("Visitors will be met at the pedestrian entrance"). A kerb ramp leads to this secondary entrance.



Ticket office - shop - toilets

The main entrance from outside the château has a change in level after the sliding door (3 steps). The secondary entrance, however, provides level access to the ticket office and shop, which are accessible to people with reduced mobility.

Inside, a reception desk adapted for people with reduced mobility is available. A wheelchair is available on loan free of charge. Walking sticks are available free of charge at reception.

Accessibility within the site

A walkway (150 cm wide, concrete surface) leads to the secondary entrance (for visitors with reduced mobility), the visitor facilities on the courtyard side (ticket office and shop, toilets, wine press, the *Toison d'Or* room, *La Table des Fées* restaurant, and the Royal Stables) and access to the gardens.



It was not possible to extend this footpath as far as the drawbridge and the inner courtyard of the medieval castle, as the cobblestones in this section are protected as a listed historic monument.

Most of the route through the gardens is accessible, with the exception of the Allée des Senteurs garden (a step of 6). Access is available via a gently sloping grassy path, except in bad weather. There are benches along the tour route.



The castle's cobbled inner courtyard and its access route are inaccessible to people with reduced mobility (cobblestones laid vertically, protected).

Upon request on arrival or when booking (by email or telephone), it is possible to visit two rooms on the ground floor of the château via a ramp that complies with accessibility standards, accessible via the château's private areas.

Please note that a step makes access to the third room on the ground floor more difficult. However, access is possible with assistance and in a manual wheelchair.



Cultural interpretation

A map and visitor guidebook, including a route for visitors with reduced mobility, are provided to visitors.

An audioguide is provided free of charge to every wheelchair user, enabling them to explore the exhibits in the two rooms on the first floor via the audio commentary.

The information desks are sloped and at a suitable height (100 cm).

At the restaurant *La Table des Fées*, tables positioned close to the kerb allow for easy access.





Accessibility for People with Visual Impairments

Ticket office - shop

As the tuffeau stone steps at the main entrance do not have a handrail, visitors with visual impairments should use the secondary entrance designated for visitors with reduced mobility.

Accessibility on site

The castle's staircase is not fully accessible to visitors with visual impairments (the tuffeau stone staircase is listed as a Historic Monument).

However, there is a continuous, high-contrast ramp. Guide dogs are welcome in the castle's rooms.

Cultural interpretation

A tour booklet in Braille is available at reception. An audio guide is provided free of charge. To activate the audio commentary, place the audio guide on a map or on the raised markers on the information panels. These are written in large print. A visitor guide in large print is also available at reception. At the restaurant La Table des Fées, a menu in large print is available.

A project for a virtual and tactile tour on a tablet is currently being developed.



Accessibilité Handicap Auditif

Ticket office - shop

A magnetic loop (for people with a hearing aid fitted with a 'T' function) is available to assist you at the reception desk.



Accessibility on site

Good accessibility throughout the site, which is open to the public (map showing the visitor route, information panels in the gardens, room information sheets in the château, and display boards in the wine press). The audio-visual tour in the stables is subtitled.

Cultural interpretation

For groups, guided tours can be arranged (by booking) provided the group ensures that a French Sign Language (LSF) interpreter is present. The castle guide will then adjust the duration of the tour to suit the interpreter.



Accessibility for People with Mental and Cognitive Disabilities

Accessibility on site

The Rivau site is a secure, enclosed area. For visitors with autism, we will provide all the necessary information to ensure your visit goes smoothly, particularly at the Royal Stables (an audiovisual tour featuring music and loud audio commentary) or at the château (where there is an automaton that may startle visitors).

Cultural interpretation

Self-guided tours present no difficulties. The works of art in the gardens add a very playful touch and may be touched.

For groups, guided tours can be arranged (by booking). Our guides are trained to welcome visitors with intellectual disabilities.

FALC booklets (easy to read and understand) are available.



Staff training

Staff training

Staff are made aware of the various types of disability through the guide “Welcoming people with disabilities”. They are able to assist, advise and guide these visitors. Training is provided in-house by the site’s visitor services manager, with regular updates to the relevant reception guidelines.

A sign-in sheet must be signed after reading this document.

The equipment made available to people with disabilities is checked, maintained and repaired or replaced as necessary.

Maintenance procedures for accessibility equipment

Maintenance procedures for accessibility equipment

Every day, before the site opens, staff carry out an accessibility check of the site (ticket office/shop, toilets, castle, access to the gardens, stables).

Booklets for the visually impaired, FALC materials and audio pens are checked to ensure they are in good working order and fit for use.

Contact

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info@chateaudurivau.com



+33 (0)2 47 95 77 47



<https://www.chateaudurivau.com/>

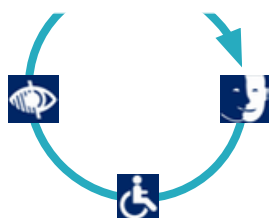
Registre mis à jour le 30/06/2026



Accessibilité de l'établissement



Bienvenue



°Le bâtiment et tous les services proposés sont accessibles à tous

oui

non



°Le personnel vous informe de l'accessibilité du bâtiment et des services

oui

non



Formation du personnel d'accueil aux différentes situations de handicap

gLe personnel est sensibilisé.

oui

C'est-à-dire que le personnel est informé de la nécessité d'adapter son accueil aux différentes personnes en situation de handicap.

gLe personnel est formé.

oui

C'est-à-dire que le personnel a suivi une formation pour un accueil des différentes personnes en situation de handicap.

gLe personnel sera formé.

oui



Matériel adapté

gLe matériel est entretenu et réparé

oui non

gLe personnel connaît le matériel

oui non



Contact : Jérôme André - 02 47 95 77 47 - info@chateaudurivau.com



Consultation du registre public d'accessibilité :



oui à l'accueil



oui sur le site internet

N° SIRET : 308961846

Adresse : Châteaud u Rivau, 9 rue du Château3 7120L émeré



Certaines prestations ne sont pas accessibles



1. Les étages du château ne sont pas accessibles aux fauteuils roulants.

Deux salles au rez-de-chaussée du château sont accessibles sur



réserve
Ce service sera accessible le : q



Ce service ne sera pas accessible  (voir l'autorisation) q



Une aide peut être disponible à la demande ou sur réservation :

qoui q non



2. Le cheminement dans les jardins et la cour des communs n écessitent une aide humaine pour les personnesà mobilité réduite



Ce service sera accessible le : q



Ce service ne sera pas accessible  (voir l'autorisation) q



Une aide peut être disponible à la demande ou sur réservation :

qoui q non



3.



Ce service sera accessible le : q



Ce service ne sera pas accessible  (voir l'autorisation) q



Une aide peut être disponible à la demande ou sur réservation :

qoui q non

Plan d'accès pour les PMR

Circuit

-  Départ
-  Circuit de visite
-  Arrivée

Visite

- | | |
|--|--------------------------------------|
| 1 Le Potager de Gargantua | 1 Le Bois Amoureux |
| 2 Le Verger du Paradis | 4 La Truffière |
| 3 La Cabane | 1 La Forêt qui Court |
| 4 Le Jardin du Petit Poucet | 5 La Rose est sans pourquoi |
| 5 La Forêt Enchantée | 1 Le Kiss |
| 6 Le Labyrinthe Alice au Pays du Rivau | 6 L'Allée des Senteurs |
| 7 Le Jardin du Papillon | 1 Le Chemin des Fées |
| 8 Le Phenix | 9 La Cassinina |
| Exposition Le Monde des Abeilles | 2 Le Jardin des Philtres d'Amour |
| La Cabane de l'Ogre | 9 Le Jardin de la Princesse Raiponce |
| Le Jardin des Fleurs comestibles | 4 Accès au Château |
| La Serre Bioclimatique | Le Pédiluve |
| La Famille Pot de Fleurs | Le Pressoir |
| | 3 Salle de la Toison d'Or |
| | 2 (non accessible) |
| | 6 Accès aux Écuries Royales |

Services

- | | |
|---|--|
|  Toilettes |  Aire de jeux |
|  Toilettes PMR |  Point photo |
|  Eau potable |  Restaurant |
|  Espace change bébé |  Salon de thé |
|  Aire de pique-nique |  Premiers secours |

Afin d'enrichir votre visite, utilisez l'audiopen remis gratuitement et disponible à l'accueil. Pour faciliter la visite, nous vous conseillons de suivre l'itinéraire indiqué sur le plan et les panneaux numérotés disposés tout au long du parcours. Une table d'orientation est également disponible en face de l'accueil.

ATTESTATION DE FIN DE FORMATION

NOTIONS ACQUISES LORS DE LA SENSIBILISATION

Je, soussigné : **Sophie PAPIN**, représentant de l'organisme de formation **ACCESSITOUR**,

atteste que : **ANDRÉ Jérôme**

a suivi la sensibilisation :

Sur la thématique du handicap

Date : **18mai2026-9h30-12h30 - 3h.**

Modalité de lasensibilisation: **En distanciel.**

Type de sensibilisation: **Inter-entreprise**

Nom de la formatrice: **PAPIN Sophie**

Objectifs de la sensibilisation:

- comprendre lesbesoins et les attentes des personnes en situation
- rappel des différents handicap
- Comment communiquer : site, réseaux, associations
- Comprendre le fonctionnement des associations, établissements spécialisé

Durée de la sensibilisation

Jour	Horaires
18 mai 2026	9h30 - 12h30
Durée	3h00

Fait à Riec sur Belon le 18 mai 2026

Pour servir et valoir ce que de droit.

Accessitour
Sophie PAPIN - RESPONSABLE



Accessitour
contacts@accessitour.com

5 Rue Châtel
29 340 Riec sur Belon
www.accessitour.com
07 69 06 14 53

Sophie PAPIN

Gérante



ATTESTATION DE FIN DE FORMATION

NOTIONS ACQUISES LORS DE LA SENSIBILISATION

Je, soussigné : **Sophie PAPIN**, représentant de l'organisme de formation **ACCESSITOUR**,

atteste que : **MICHEL-FOURRE Jany**

a suivi la sensibilisation :

Sur la thématique du handicap

Date : **18mai2026-9h30-12h30 - 3h.**

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Sophie PAPIN

Gérante

